

RETURNS FORM



How to Return:

- **Call or email for a Return Authorisation Reference** (*Please have your order number ready*)
- Complete this form in full, enclose section 1 inside your parcel, secure section 2 to the exterior
- Suitably re-package items
- Return via local postal / carrier services
The parcel is your responsibility until it reaches us. We therefore advise you to send it back to us using a delivery service that insures you for the value of the goods. We recommend obtaining proof of posting / tracking reference from your chosen postal / carrier service.

Conditions of Return:

- **Items must be returned within 365 days of purchase.**
- **All goods must be in original condition, in original packaging, unused and unfitted.**
- **You must contact us to get a Return Authorisation Reference prior to returning.**
- **All sections of this document must be completed and included with the goods, to help us process your return quickly and to guarantee your refund.**

We aim to process returns received within 7 working days.
All items (unless faulty) are returned at your cost.

SECTION 1

Return Authorisation Ref:			
Order Number:		Invoice Number:	
Name:			
Address:			
		Postcode:	
Contact Number:			
Email Address:			

Part Number	Qty	Reason for Return
Comments:		

SECTION 2

RETURN AUTHORISATION REF:	
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**THE PARTS ALLIANCE GROUP LTD
PARTSFORALLCARS.COM RETURNS
26 KNUTSFORD WAY
SEALAND RD IND EST
CHESTER
CH1 4NS**